# Navigating the Medicare Plan Finder for Dual Eligibles



Presenter: Mary McGeary
State Health Insurance Assistance Program
NJ Division of Aging Services



The ARC of NJ
Webinar November 16, 2017

### What is the Medicare Plan Finder?

- ❖ Internet Tool on official Medicare web site
- Helps people learn about drug coverage and
  - > Review current Medicare enrollment
  - Compare Part D plans & Medicare Advantage Health Plans (HMOs/PPOs)
  - ➤ Identify which plans cover your prescriptions at most affordable cost
  - Enroll in a Part D or Medicare Advantage plan

## Getting Started: What You Will Need

- Consumer's zip code
- List of consumer's prescription drugs
  - o strength and quantity
  - o if can take generics
- Pharmacy consumer uses
- Other Helpful Information
  - Medicare Card
  - Other Health Insurance cards
  - Subsidy eligibility (Medicaid, LIS, PAAD)

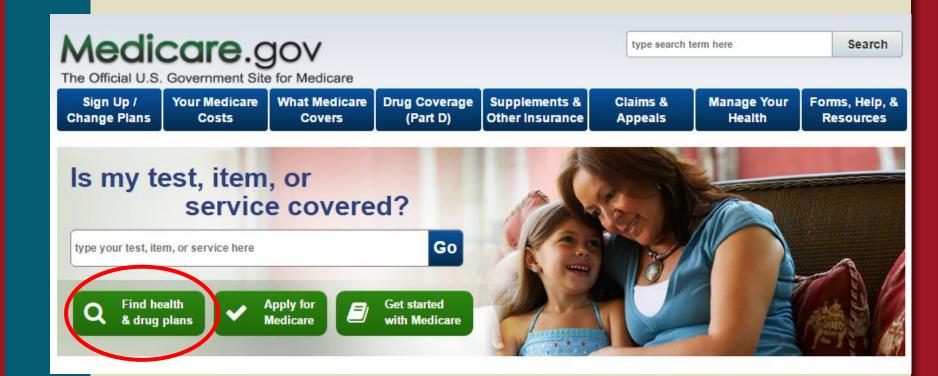
### 6 STEP Process

- 1. Enter Consumer Information
- 2. Enter List of Current Medications
- 3. Select Pharmacy
- 4. Refine Search Results
- 5. Compare Plans
- 6. Enroll

## Getting to the Drug Plan Finder

- Go to www.Medicare.gov
  - ➤ Click "Find Health and Drug Plans"
  - > Or www.medicare.gov/find-a-plan
- \* Or call 1-800-Medicare
  - Customer Service Assistance for choosing a plan & enrolling
  - available 24 hrs a day
  - English and Spanish speaking CSRs
  - Language Line Interpreters for 150 additional languages

### www.Medicare.gov Homepage



### Plan Finder Home Page: Step 1

OF

### Medicare Plan Finder

General Search
A general plan search only requires your zip code.

ZIP Code:

By selecting this button you are agreeing to the terms and conditions of the User Agreement

Find Plans



**Tutorials** 

### Personalized Search

A personalized plan search requires your zip code and complete Medicare information. This page is secured to protect your personal information. If you don't want to enter your Medicare information, you may use the general search option above.

Medicare Number:
Example: 123456789A
Where can I find my Medicare
Number?

Last Name:

Effective Date for Part A: Month Year Year

Date of Birth: Month Day Year

Find Plans

## If General Search: Important to answer questions about low income assistance

### How do you get your Medicare coverage?

- Original Medicare [?]
  - I also have a separate Medicare drug plan [?] Can leave blank
  - 🔽 I also have a Medigap Policy [?]
- Medicare Health Plan (such as an HMO, PPO, or Private-Fee-for-Service plan)
  [?]
- I don't have any Medicare coverage yet
- I don't know what coverage I have

### Do you get help from Medicare or your state to pay your Medicare prescription drug costs?

- O I get help from Medicaid (?) Click here if Dual
- I get Supplemental Security Income (?)
- I belong to a Medicare Savings Program (MSP) (?)
- I qualified for Extra Help through Social Security (?)
- O No Subsidy (?)
- I don't know

### **Step 2: Enter Your Drugs**

### Step 2 of 4: Enter Your Drugs

Please enter your prescription drugs. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for over the counter drugs or diabetic supplies (e.g. test strips, lancets, needles). For more information, you may contact the plan.

I don't take any drugs

I don't want to add drugs now

### Can type in drug name

Name of Drug
Find My Drug 🔰
Or Browse A-Z:
ABCDEFGHIJKLM
NOPQRSTUVWXYZ
Help with formon drug abbreviations
Get help w <mark>th</mark> your Drug List

### Retrieve My Saved Drug List:

Your personal information cannot be accessed using your drug ID list. Medicare doesn't share the drug information you enter.

Drug List ID: What is this?

Password Date: What is this?

Oct 🔻 28 🔻 2010 🔻

Datriava My Dwg List

### Info to Notice:

complete

## Step 2 of 4: Enter Your Drugs

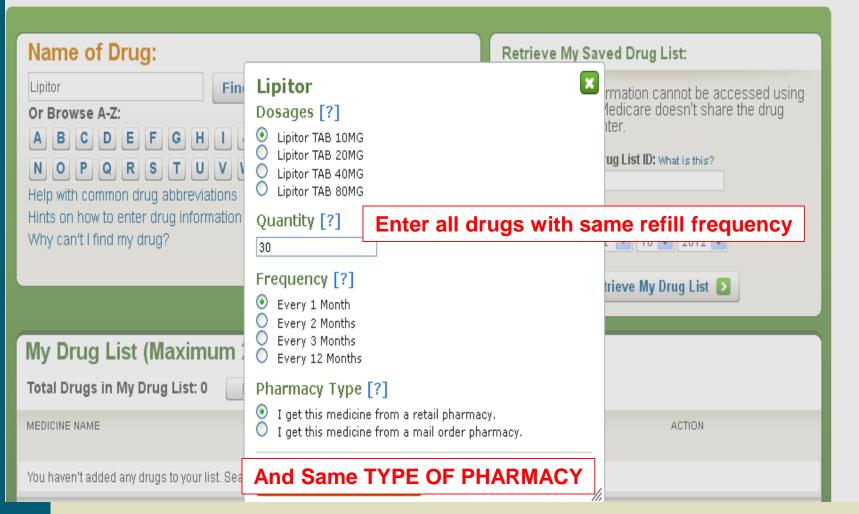
Please enter your prescription drugs. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for over the counter drugs or diabetic supplies (e.g. test strips, lancets, needles). For more information, you may contact the plan.

Zip Code: 07302
Current Coverage: CVS Caremark
Value (PBF) (35601 808 0)
Current Subsidy: Full Benefit Dual
Eligible [?]
Future Subsidy: Full Benefit Dual
Eligible [?]
Important Coverage Information

### Retrieve My Saved Drug List: Your drug list has been saved. You can retrieve your selected drugs and pharmacies on future visits using this Drug List Id and Password Date. Your personal information cannot be accessed ing your drug ID list. Medicare doesn't share the nformation you enter. Write down ID for future searches Drug List ID: 6118267136 Password Date: 2/3/2011 (change date) My Drug List (Maxin Zip Code: 07302 Use a different drug list ID MEDICINE NAME Lipitor TAB 10MG Change dose Already Generic alendronate sodium TAB 70MG Every 1 Month Add Remove (You originally entered Fosamax) Switch Back Click here when drug list My Drug List is Complete 2

10

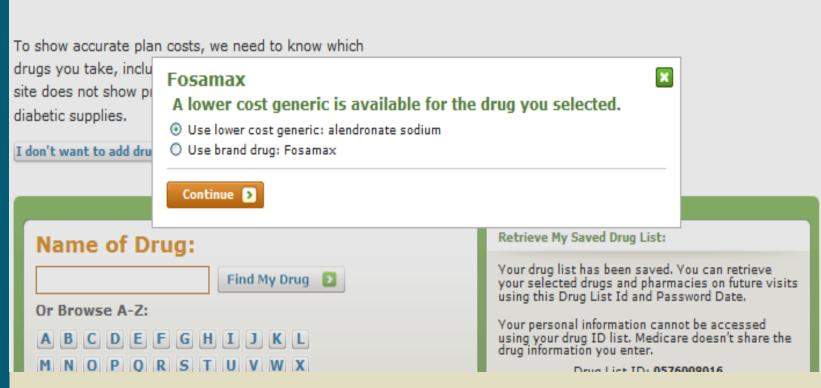
### Pop-up box to indicate dosage



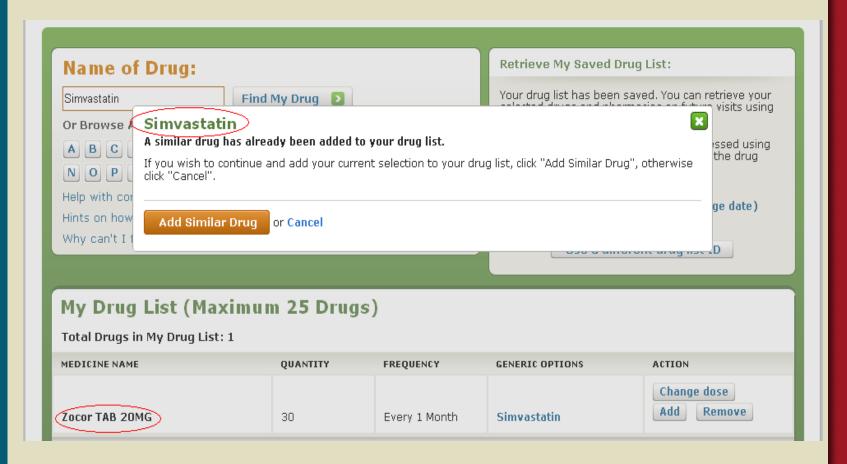
### Option to search Generic or Brand-Important to check with client to see which version they take

Step 2 of 4: Enter Your Drugs





## Pop-up will warn when have added both a brand drug & its generic equivalent to the list



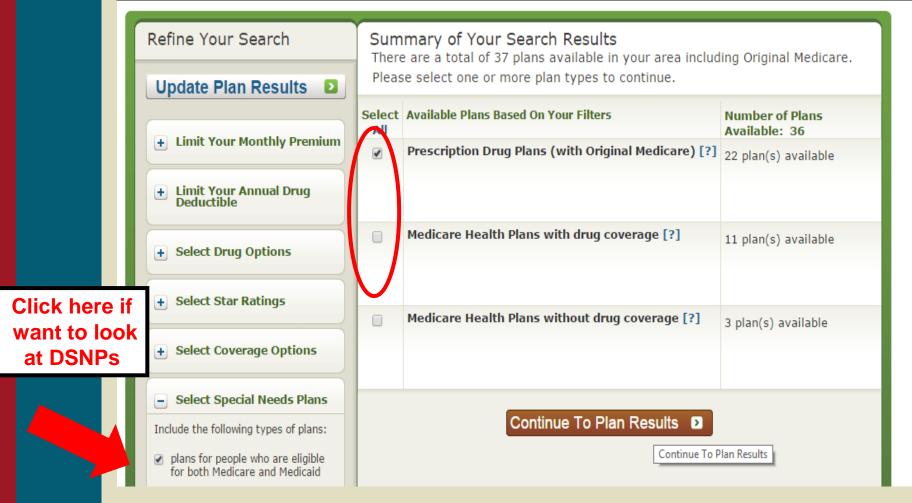
### **Step 3: Pharmacy Consumer Uses**

**Click here to expand list of pharmacies** 

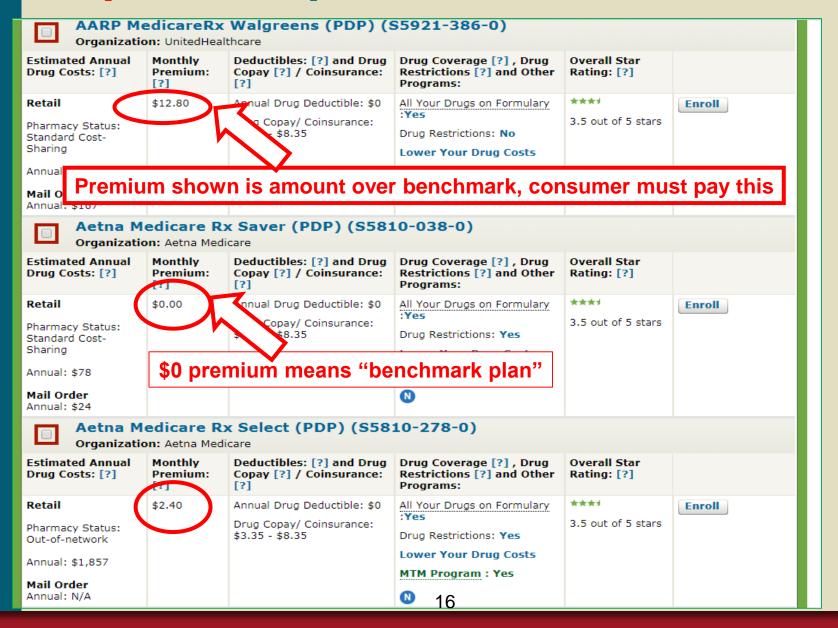
We found 5 pharmacies within 0.5 miles of 08625 Search New Location or by Pharmacy Name Show/Hide Pharmacy Map **Available Pharmacies** Add to Selected Pharmacies CVS PHARMACY MEDICAL HOME PHARMACY HOME TOWNE RX 635 S Clinton Ave. 521 S Broad St. 1100 Liberty Street Trenton, NJ 08611 Trenton, NJ 08611 Trenton, NJ 08611 1-609-599-9342 1-609-695-2000 1-609-858-7560 Add Pharmacy Add Pharmacy Add Pharmacy MEDLINK PHARMACY RITE AID PHARMACY 03324 850 S Broad St. 1091 South Broad Street Can add up to two pharmacies Trenton, NJ 08611 Trenton, NJ 08611 1-609-393-4664 1-609-393-3386 Add Pharmacy Add Pharmacy

### **Step 4: Refine Results :**

## Looking at Stand Alone Plans (PDPs) or Health Plans with drug coverage (MAPDs)?



### **Step 5: Compare Your Plan Results**



## Looking at coverage

### Humana Preferred Rx Plan (PDP) (\$5884-131-0) Organization: Humana Insurance Company Estimated Annual Monthly Deductibles: [?] and Drug Drug Coverage [?] , Drug Drug Costs: [?] Premium: Copay [?] / Coinsurance: Restrictions [?] and Other [3] Programs: Retail \$0.00 Annual Drug Deductible: \$0 All Your Drugs on Formulary: Yes Drug Copay/ Coinsurance: Pharmacy Status: Drug Restrictions: Yes \$3.30 - \$8.25 Standard Cost-Sharing Lower Your Drug Co

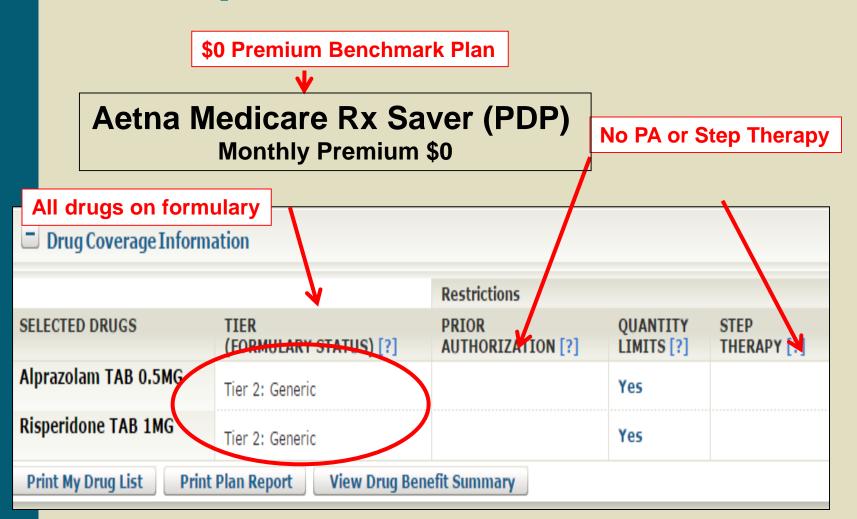
□ Drug Coverage Information						
		Restrictions				
SELECTED DRUGS	TIER (FORMULARY STATUS) [?]	PRIOR AUTHORIZATION [?]	QUANTITY STEP THERAPY			
Alprazolam TAB 0.5MG	Tier 3: Preferred Brand		Yes			
Risperidone TAB 1MG	Tier 2: Generic	Yes	Yes			
Quantity Limit Details						
Please view the quantity limit details for the drugs you've selected for Humana Preferred Rx Plan (PDP). Contact the plan for mabout any drugs with a quantity limit restriction.						
SELECTED DRUGS	QUANTITY QUANTITY LIMIT AMOUNT		QUANTITY LIMIT FREQU			
Alprazolam TAB 0.5MG	Yes	120 TABS	Every 30 Day(s)			
Risperidone TAB 1MG	Yes	60 TABS	Every 30 Day(s)			

## For Medicare/Medicaid consumers (Duals): Look for plans that meet 3 criteria:

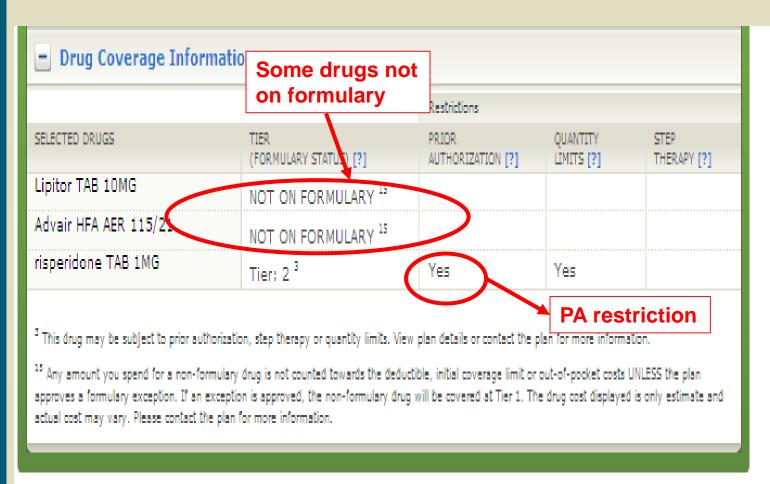
- 1. Qualify for \$0 premium with LIS (called "benchmark plans")
- 2. All of consumer's meds are on plan's formulary (unless in excluded class)
- 3. No or minimum restrictions on meds

NOTE: If cannot find \$0 premium plan to meet all above, can look at non-benchmark plans and ask if consumer can pay the premium difference

### **Example of Good Plan Choice**



### **Example of Bad Plan Choice**



### Understanding the Tier Footnotes

- \* Avoid plans with drugs Not on Formulary 15
  - Plan DOES NOT cover this drug
  - PAAD/Senior Gold or Medicaid will NOT pay
  - ➤ If private pay, costs for this drug will not count towards deductibles or "out of pocket" limits

### Options

- Switch to generic or similar drug covered by the plan with doctor's approval (example: switch from Lipitor to simvastatin)
- Ask plan for "exception" to cover the drug for you because alternative will not work (need doctors input)
- > Pay full price for the drug out of pocket
- Switch Plans to one with drug on Formulary

### **Example of Good Plan Choice**

Restrictions

**AARP Medicare Rx Saver Plus** 

**\$0 Premium Benchmark Plan** 

No PA or Step Therapy

**STEP** 

THERAPY [?]

Drug Coverage Information

All drugs on formulary

SELECTED DRUGS	TIER (FORMULARY STATUS) [?]	PRIOR AUTHORIZATION [?]	QUANTITY LIMITS [?]
Advair HFA AER 45/21	Tier 3: Preferred Brand		Yes
Risperidone TAB 1MG	Tier 2: Non-Preferred Generic		
Vitamin D CAP 50000UNT	Not on Formulary ⁴		

"Excluded" drug covered by Medicaid

t Plan Report

View Drug Benefit Summary

This is a non-formulary drug. In addition, this type of drug is excluded from coverage under the Medicare program. This plan does not offer a supplement benefit for this type of drug. Any amount that you spend for non-formulary drugs is not counted toward any deductibles, initial coverage or out-of-pocket limits. The drug cost displayed is only an estimate and actual cost may vary.

### **Understanding the Tier Footnotes**

### ■ Not on Formulary

"By law this drug is **EXCLUDED** from being covered under Medicare program."

### **Options**

- Pay out of pocket for full cost of drug
- See if drug manufacturer has "Patient Assistance Program (PAP)"
- •For other excluded categories may need "Enhanced Plan" for coverage
- •If have state Medicaid some excluded drugs covered under "wraparound" (ex: vitamins)

### **Example of Bad Plan Choice**

Drug Coverage Information for WellCare Extra (PDP) (S4802-101)



**BUT NOT "BENCHMARK" PLAN.** 

HAS HIGH PREMIUM

**Monthly Premium with LIS \$43.50** 

### How to Compare Plan Details For Non-Duals

- Look at 5 Factors:
  - 1. Coverage Is drug on Plan Formulary?
  - 2. Drug Restrictions
  - 3. Costs: "Estimated Annual Cost" Most Important
    - Lowest Premium May NOT be lowest cost plan
  - 4. Pharmacy Network
  - 5. Coordination with other benefits

## **Step 5: Compare Your Plan Results ANNUAL COST if not dual eligible**

Aetna Medicare Rx Select (PDP) (S5810-278-0) Organization: Aetna Medicare						
Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]		
Retail  Pharmacy Status: Preferred Cost- Sharing  Annual: \$249  Hail S. Ja.  Annual: N/A	\$19.70	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$0 - \$47, 25% - 40%	All Your Drugs on Formulary:Yes Drug Restrictions: No MTM Program: Yes	**** 3.5 out of 5 stars		
	edicareRx on: UnitedHealt	Walgreens (PDP) (S	S5921-386-0)			
Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]		
Retail  Pharmacy Status: Preferred Cost- Sharing  Annual: \$322  Mail Order  Annual: \$322	\$26.80	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$0 - \$31, 25% - 32%	All Your Drugs on Formulary :Yes  Drug Restrictions: No  Lower Your Drug Costs  MTM Program : Yes	3.5 out of 5 stars		
Humana Walmart Rx Plan (PDP) (S5884-150-0) Organization: Humana Insurance Company						
Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]		
Retail  Pharmacy Status: Standard Cost- Sharing  Annual: \$382  Mail Order	\$20.40	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$1 - \$4, 22% - 35%	All Your Drugs on Formulary :Yes  Drug Restrictions: Yes  Lower Your Drug Costs  MTM Program : Yes	3.5 out of 5 stars		
Standard Cost- Sharing Annual: \$382			Lower Your Drug Costs MTM Program : Yes			

### EXPRESS SCRIPTS SAVER COST DetailS

Estimate of What YOU Will Pay for Drug Plan Premium and Drug Costs

	Full Year Cost (based on January enrollment)
Costco Pharmacy #1174	\$391.20
Walgreens #10440	\$391.20
Mail Order Pharmacy	\$303.20
Lower your drug costs	

Estimated Full Cost the Plan Charges Medicare for Your Drugs

Drug Costs During Coverage Levels

Costco Pharmacy #1174

Walgreens #10440

Mail Orde Health Reform Discounts show here

Costco Pharmacy #1174 - Standard Retail Cost Sharing



### **Drug Costs During Coverage Levels**

SELECTED DRUGS	FULL COST OF DRUG	Refill Freque	ncy	Deductible[?]	Initial Coverage Level[?]	Coverage Gap[?]	Catastrophic Coverage[?]
Metoprolol Succinate Er TAB 50MG ER	\$49.42	Every 3 Months		\$30.00	\$30.00	\$21.74	\$3.35
MONTHLY TOTALS:	\$49.42			\$30.00	\$30.00	\$21.74	\$3.35

### **Look at your Pharmacy Status**

	AARP MedicareRx Preferred (PDP) (SS Organization: UnitedHealthcare				
Estimated Annua Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]			
Retail  Pharmacy Status: Standard Cost- Sharing	\$78.10	Annual Drug Deductible: \$0 Drug Copay/ Coinsurance: \$4 - \$35, 33% - 38%			

AARP MedicareRx Walgreens (PDP) Organization: UnitedHealthcare					
Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]			
Retail  Pharmacy Status:  Preferred Cost- Sharing	\$26.80	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$0 - \$31, 25% - 32%			
Annual: \$322					
Mail Order					



### AARP MedicareRx Walgreens (PD

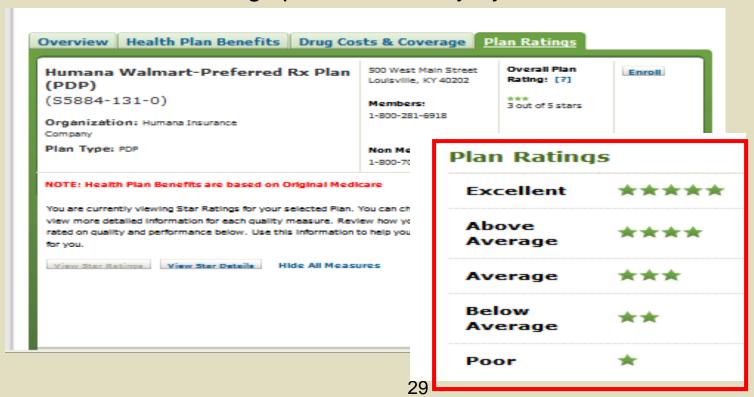
Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and D Copay [?] / Coinsuranc [?]
Retail	\$22.50	Annual Drug Deductible: \$400
Pharmacy Status: Out-of-network		Drug Copay/ Coinsurance \$0 - \$27, 25% - 32%

**Make sure your pharmacy in-network** 

### Plan Star Ratings

- Rating of One to Five Stars
- Based on Medicare Audits and Member Surveys
- Look at Customer Satisfaction, Complaints, Experiences, Pricing
  - Ratings posted annually by mid October



### STEP 6: Enroll

- ❖If nursing home resident, LIS or Dual can enroll or switch plans each month
- Will be AUTOMATICALLY disensolled from current plan when enroll in new plan
- Non-duals enrollments Limited to Medicare Enrollment Periods
  - ➤ New to Medicare (IEP)
  - Annual Enrollment Period (AEP) (ends Dec. 7)
  - > Special Enrollment Periods (SEP)

### **How to Enroll**

- By Phone
  - 1 (800) Medicare
  - Call Plan Directly
- By Internet
  - www.medicare.gov
  - Plan's website

### **IMPORTANT:**

- Get enrollment confirmation
- Advise not to pay premium by automatic deduction from Social Security check

### **Additional Tools**

To increase print size on screen



## What if consumer has drug coverage from family's employer or retiree plan?

- \* Called "creditable drug coverage" if the plan is equal to or better than Medicare's drug coverage
- \* Can keep the employer/retiree plan <u>instead</u> of enrolling in Medicare Part D Plan (usually cannot have <u>both</u>)
- No late enrollment penalty if enroll in Part D later
- \* If consumer is dual eligible, will need to call Medicare to "opt-out" of auto enrollment in a Medicare Part D
- Still eligible for Medicaid to help pay the copays at the pharmacy counter. Pharmacy will need to bill the state for the drug cost sharing.

## QUESTIONS?

Submit your questions by email to

Mary.Mcgeary@dhs.state.nj.us

Consumers can contact:

**NJ SHIP Hotline** 

1-800-792-8820

Website:



http://www.nj.gov/humanservices/doas/services/ship/