

Medicaid-Covered Transportation More Than 20 Miles from Home

[LogistiCare](#), the company that NJ Medicaid has contracted with to provide transportation for people with disabilities who require regular physician visits for chronic illnesses, has a policy for individuals who need non-emergency transportation to access healthcare services located more than 20 miles from their home. LogistiCare's policy is applicable when an equivalent provider or service is available within a distance of 20 miles from home. However, there are some exceptions to this policy:

- if the consumer is seeing a unique specialist for an unusual condition;
 - if an equivalent provider is not available within 20 miles;
- or
- if the consumer is currently in the middle of a treatment course (e.g., chemotherapy or surgical evaluation and treatment).

When the circumstances listed above are applicable, then this [Closest Provider Certification Form](#) must be filled in by the healthcare provider or by the Medicaid HMO care manager, and forwarded to LogistiCare prior to the day of the medical appointment, to ensure that medical transportation is provided beyond the 20 mile limit.